



Animal Wellness and Healing Center Financial Policy

PLEASE READ CAREFULLY AND SIGN. If you have any questions please discuss with our office manager.

We are committed to providing you with the best possible Veterinary Medical Care. In order to achieve this goal we need your assistance and your understanding of our payment policies.

PAYMENTS

Payment in full is expected at time of service. We accept cash, check, debit card, and all major credit cards. Proper identification must be provided. Furthermore, we offer Care Credit and Scratchpay. If you have difficult or unusual circumstances with financial concerns, they must be discussed and approved by the office manager prior to your animal's treatment.

PAST DUE ACCOUNTS

Past due accounts cost both time and money; therefore, customers with delinquent accounts will be required to make full payment at the time of service. Account balances older than 60 days from day of service will be subjected to a \$30.00 delinquent charge. If your account reaches 90 days without a satisfactory explanation of delinquency, we will have no choice but to start a collection process. You will be responsible for collection fees, interest charges of 1.5% per month (18%), additional office expenditure, court filing cost and reasonable attorney fees. Please note the interest fees will be reflected on your account on the 15th of every month until the bill has been satisfied.

RETURNED CHECKS

Checks returned due to insufficient funds or closed accounts will be charged a \$25.00 non sufficient fund fee. Any future checks will not be accepted thereafter.

We will gladly discuss your proposed treatment financial needs and answer any questions or concerns relating to your personal situation. Please remember that all extended treatment plans must be approved by our office manager.

I have read the above Animal Wellness and Healing Financial Center Policy. I understand and agree to comply with its guidelines.

CLIENT SIGNATURE

DATE

CLIENT PRINT